

## THE DEFENDER OF THE PUBLIC AT THE ONO ANNUAL CONFERENCE IN INDIA

“We keep doing things as passionately as the first day, we continue working to democratize communication”, said the Director of the Department of Institutional Relations and International Cooperation of the Defender of the Public, José Ferrero, during his talk at the Annual Conference of ONO (Organization of News Ombudsmen and Standards Editors). “We are very proud to be part of this prestigious body”, he concluded, after speaking about the work done the Defender’s office before representatives from 16 countries.

During his address, Ferrero detailed the work of the organization regarding inclusive communication and explained the tools used when there is a violation of the human right to communication, tools that the Defender’s office has created since it started working five years ago.

At the panel titled “Regulation and self-regulation: what’s working and what’s not five years after the Leveson report”, he spoke about different strategies for defending the rights of the public, along with former readers’ editor at *The Guardian* and current consultant at *Impress*, Chris Elliott.

Other topics discussed at the event include fake news, the challenges news ombudsmen face on a daily basis, elections and polls, hate speech and terror, social media and the trust factor.

ONO is an international organization of defenders of the audience, standards’ editors and other job titles with similar descriptions in the print press and audiovisual media. This is the fifth annual meeting that the Defender of the Public of Argentina has taken part in. Apart from having been the host of the 2016 conference in Buenos Aires, it has participated of the gatherings in Los Angeles (2013), Hamburg (2014), Capetown (2015) and Chennai (2017).